

Chaucer Junior School
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Headteacher: Miss T. Smith

Dear families,

From September 2025, Chaucer Junior School will be moving from ParentPay and Teachers2Parents to Arbor. The Arbor app will be needed for both payments and communications.

You will have already received an email with information on how to log on to the Arbor portal. If you need this information resending, please contact the school office.

Arbor Pay

Arbor pay will be replacing ParentPay so you will need access to this in order to make payments for school meals, trips and events.

Any balances or owed money in ParentPay will be transferred over to Arbor ready for September.

For current Year 5 only, Whitehall will stay on ParentPay until all payments have been made.

Arbor Communication

Arbor Communication will be replacing Teachers2Parents text/app system. You will need to enable notifications in order to be alerted when we send you a message. If 2 parents/carers download the Arbor app then both will receive all in app messages.

Seesaw will be available for you to send messages to the class teacher.

Polite reminder, for any urgent messages please continue to contact the school office.

Yours Sincerely,

Chaucer Office Team

