

Chaucer Junior School
Cranmer Street
Ilkeston
Derbyshire
DE7 5JH
Tel: 0115 9324387



Email: dsl@chaucer-jun.derbyshire.sch.uk
Website: www.chaucerjunior.org.uk

Headteacher: Miss T. Smith

Safeguarding and early help information

Dear parents and carers,

Welcome to a new year at Chaucer Junior school. Our names are Mrs Farrall and Mrs Starling. We are looking forward to meeting you all.

We wanted to introduce ourselves to our new parents and remind our existing parents who we are and what we can do.

We are the family support team. We are able to provide early help to families who need some extra support. If you are experiencing any difficulties at home, we can signpost you towards help and offer support. We have both received mental health first aid training and are here if you or your children are struggling.

We are good at listening and will always make time to have a chat with you if you would like to talk.

We work together with other professional agencies such as Children's Services and Changing Lives to provide some areas of support.

Mrs Starling is the inclusion lead, so if your child has additional needs or you have concerns regarding SEND and your child, please contact her. She will be outside school on the main path every morning and every afternoon.

Mrs Farrall is the attendance lead, so if you have any attendance or absence questions or concerns, please contact her. She will be outside school as she opens and closes the side gate every morning and afternoon.

As we are both outside every morning and every afternoon along with Miss Smith (Headteacher), you are welcome to come and chat to us about any questions or worries about school, home or the community. We will be able to pass messages onto the teachers and help with questions.

We are both designated safeguarding leads for the school along with Miss Smith and Miss Mee (Assistant Headteacher). If you have any concerns for the welfare of any of our pupils or children in the community, please contact us so we can offer advice and support.

We all have a duty of care to look out for every child. If you have immediate concerns for a child's safety, contact the police or Derbyshire children's services on 01629 533190.

We are both available in person at school, on the school phone number above or on the below emails. We share the same office and are a team working together to support our families and pupils.

Mrs Starling's direct email is sams65@chaucer-jun.derbyshire.sch.uk

Mrs Farrall's direct email is valerief@chaucer-jun.derbyshire.sch.uk

Attendance or absence information should be emailed to: attendance@chaucer-jun.derbyshire.sch.uk
You can use this email to inform us of your child's absence if the phone lines are busy or it is easier to email

Safeguarding or family support concerns or information can be emailed to:
dsl@chaucer-jun.derbyshire.sch.uk

We look forward to working with you during your child's time at Chaucer Juniors.

		
Miss Smith (Headteacher)	Mrs Farrall	Mrs Starling

Kind regards

Mrs Farrall and Mrs Starling.

