

Chaucer Junior School
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Website: www.chaucerjunior.org.uk

Headteacher: Miss T. Smith

Dear families,

Chaucer Junior School use Arbor management information system. We ask that parents/carers keep all information up to date on our 'Arbor app'.

You will receive an email invitation in the coming weeks explaining how to create your account. The activation email may go into your junk inbox so please make sure you check there. Once you have activated your account you will be able to log in and make any changes to your phone numbers, email addresses and home addresses. You will also be able to change your child's details if necessary.

Before September, please ensure you check all information held on the system is correct, complete consents and add any medical information. You will be able to add emergency contacts yourself but if you wish to delete or amend any, you will need to contact the school office.

From September 2025, Chaucer Junior School will be moving from ParentPay and Teachers2Parents to Arbor. The Arbor app will be needed for both payments and communications.



Apple



Android

Arbor Pay

Arbor pay will be replacing ParentPay so you will need access to this in order to make payments for school meals, trips and events.

Arbor Communication

Arbor Communication will be replacing Teachers2Parents text/app system. You will need to enable notifications in order to be alerted when we send you a message. If 2 parents/carers download the Arbor app then both will receive all in app messages.

Seesaw will be available for you to send messages to the class teacher.

Polite reminder, for any urgent messages please continue to contact the school office.

Yours Sincerely,

Chaucer Office Team

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